

**MADISON COUNTY ROAD DEPARTMENT**

**MARCH 2016**

**CLOSED CALL ANALYSIS**

## Service Request Schedule Summary

### Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
21117	05/18/15 <b>Request</b> 03/15/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> -6.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miqains Rd	Miqains Rd District 1
Gravel need to be put on culvert has a hole in it						
21772	10/19/15 <b>Request</b> 03/15/16 <b>Schedule</b> 03/23/16 <b>Closed</b>	<b>Durations</b> 8.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Binham Kevin Hickory Rd	Hickory Rd District 1
Caller stated that culvert needs cleaning out and that road is broken up bad						
21891	11/23/15 <b>Request</b> 03/08/16 <b>Schedule</b> 03/10/16 <b>Closed</b>	<b>Durations</b> 2.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Logan Grea Spring Rd	Spring Rd District 3
Caller stated that road is sinking in , big hole in road						
21937	12/09/15 <b>Request</b> 03/25/16 <b>Schedule</b> 03/28/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McIntosh Jim Dover Ln	Dover Ln District 3
Need culvert installed on 443 Dover Ln in Lot G- New Castle Part 4 vacant lot						
22033	01/13/16 <b>Request</b> 03/14/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> -5.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cable James Kearney Park Rd	Kearney Park Rd District 4
Needs gravel at driveway,old gravel has washed away						
22231	02/22/16 <b>Request</b> 03/08/16 <b>Schedule</b> 03/24/16 <b>Closed</b>	<b>Durations</b> 16.0 <b>S-to-C</b> 31.1 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris, Marvis Brown Rd W	Brown Rd W District 5
Potholes, and ditches stoped up; flooding the road						

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22246	02/23/16 <b>Request</b> 03/25/16 <b>Schedule</b> 03/10/16 <b>Closed</b>	<b>Durations</b> -15.0 <b>S-to-C</b> 16.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Patel, Nick Business Park Dr	Business Park Dr District 4
Bad potholes on Business Park Dr leading into his business, and customers are complaining						
22248	02/23/16 <b>Request</b> 03/28/16 <b>Schedule</b> 03/29/16 <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Chesser, Lovie Chesser Rd	Chesser Rd District 5
Bad potholes						
22259	02/29/16 <b>Request</b> 03/15/16 <b>Schedule</b> 03/23/16 <b>Closed</b>	<b>Durations</b> 8.0 <b>S-to-C</b> 23.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	McIntyre, John Heindl	Heindl Rd District 4
Road needs gravel and grading, asking can it be done before April						
22263	02/29/16 <b>Request</b> 03/11/16 <b>Schedule</b> 03/07/16 <b>Closed</b>	<b>Durations</b> -4.0 <b>S-to-C</b> 6.9 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bissette, Garth Barnes Rd	Old Natchez Trace District 5
Potholes needs patching on Old Natchez Trace, 2 miles before Sharon Rd and about 2 miles after it						
22266	02/29/16 <b>Request</b> 03/16/16 <b>Schedule</b> 03/07/16 <b>Closed</b>	<b>Durations</b> -9.0 <b>S-to-C</b> 6.8 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Carter, Scott Rockin Chair Rd	Rockin Chair Rd District 1
Pot hole need to be filled in front of address and as soon as you turn onto street						
22275	03/01/16 <b>Request</b> 03/10/16 <b>Schedule</b> 03/23/16 <b>Closed</b>	<b>Durations</b> 13.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Other Medium Priority	Brown, Shirley Road Maintenance	Caller Distribution Dr	Distribution Dr District 3
Caller stated that the light on Distribution Dr in front of Bear Creek Water is taking too long to change, has traffic backed						

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22291	03/03/16 <b>Request</b> 03/03/16 <b>Schedule</b> 03/04/16 <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 0.9 <b>O-to-C</b>	Ditching Medium Priority Road Maintenance	Brown, Shirley Handley, Dr Ingleside Rd	Ingleside Rd District 4
Caller stated that ditch and culvert is stopped up, causing water not to flow thru, water is at a stand still					
22292	03/03/16 <b>Request</b> 03/07/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> 2.0 <b>S-to-C</b> 6.1 <b>O-to-C</b>	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Gleason, Blake Weisenberaer	Weisenberaer Rd District 1
Caller stated that there are big potholes located on Weisenberaer Rd in front of this address [208]					
22297	03/04/16 <b>Request</b> 03/04/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> 5.0 <b>S-to-C</b> 5.3 <b>O-to-C</b>	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Kelly, Peggy Weisenberaer Rd	Weisenberaer Rd District 1
Caller stated that she hit pothole and blew out two tires					
22304	03/04/16 <b>Request</b> 03/07/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> 2.0 <b>S-to-C</b> 5.0 <b>O-to-C</b>	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Artman, Dan Weisenberaer Rd	Weisenberaer Rd District 1
Pothole on Weisenberaer Rd about 8 inches or more deep					
22309	03/07/16 <b>Request</b> 03/07/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> 2.0 <b>S-to-C</b> 2.2 <b>O-to-C</b>	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Greer, Alvia Weisenberaer Rd	Weisenberaer Rd District 1
Caller stated that she was on Weisenberaer Rd and an 18 Wheeler was coming and she moved over and hit a pothole in fr					
22312	03/07/16 <b>Request</b> 03/08/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 2.1 <b>O-to-C</b>	Gravel Medium Priority Road Maintenance	Brown, Shirley Williamson, Wanda Beamon Rd	Beamon Rd District 5
Request to have gravel put on road before the rain comes in since road is already muddy.					

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22328	03/09/16	<b>Request</b>	<b>Durations</b>	Pot Holes	Brown, Shirley	Neal, Andrew	Greens Crossing Rd
	03/09/16	<b>Schedule</b>	0.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Society Ridge Dr	District 3
	03/09/16	<b>Closed</b>	0.9 <b>O-to-C</b>	Needs pothole repair			
22329	03/09/16	<b>Request</b>	<b>Durations</b>	Grading	Brown, Shirley	Neal, Andrew	Society Ridge Rd
	03/07/16	<b>Schedule</b>	16.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Society Ridge Dr	District 3
	03/23/16	<b>Closed</b>	14.2 <b>O-to-C</b>	Needs grading			
22333	03/09/16	<b>Request</b>	<b>Durations</b>	Pot Holes	Brown, Shirley	Ruglev, Gus	Tyler Ln
	03/11/16	<b>Schedule</b>	12.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Tyler Ln	District 3
	03/23/16	<b>Closed</b>	14.0 <b>O-to-C</b>	Pot holes need to be filled on road			
22335	03/09/16	<b>Request</b>	<b>Durations</b>	Other	Brown, Shirley	Williamson, Wanda	Beamon Rd
	03/09/16	<b>Schedule</b>	1.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Beamon Rd	District 5
	03/10/16	<b>Closed</b>	0.7 <b>O-to-C</b>	Phone line has been cut by crew grading the road			
22336	03/09/16	<b>Request</b>	<b>Durations</b>	Culvert Installation	Brown, Shirley	White, Clifton	Beamon Rd
	03/09/16	<b>Schedule</b>	1.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Beamon Rd	District 5
	03/10/16	<b>Closed</b>	0.7 <b>O-to-C</b>	Request a culvert be installed next door to 123 Beamon Rd is staked off			
22337	03/09/16	<b>Request</b>	<b>Durations</b>	Sink Hole	Brown, Shirley	Nutt, Lee	Spring Rd
	03/10/16	<b>Schedule</b>	0.0 <b>S-to-C</b>	Medium Priority	Road Maintenance	Spring Rd	District 3
	03/10/16	<b>Closed</b>	0.9 <b>O-to-C</b>	Caller stated that there is a big sink hole in front of this address, blocking it with a garbage can with ribbons around it			

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22338	03/09/16 <b>Request</b> 03/09/16 <b>Schedule</b> 03/09/16 <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> -0.3 <b>O-to-C</b>	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Auebin, Paul Mcmillon Rd	Mcmillon Rd District 3
Stated that from the NO TRUCKS sign to Hwy 22 pavement is coming up, black tar is loosen						
22341	03/09/16 <b>Request</b> 03/10/16 <b>Schedule</b> 03/11/16 <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 1.8 <b>O-to-C</b>	Road Shoulder Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller Pat Luckett Rd	Pat Luckett Rd District 5
Caller stated that garbage along the side of roads needs picking up (Pat Luckett Rd\Milville Rd						
22342	03/10/16 <b>Request</b> 03/15/16 <b>Schedule</b> 03/24/16 <b>Closed</b>	<b>Durations</b> 9.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Winston, Josephine Brown Rd E	Brown Rd E
Bad potholes needs patching on entire road						
22344	03/10/16 <b>Request</b> 03/10/16 <b>Schedule</b> 03/11/16 <b>Closed</b>	<b>Durations</b> 1.0 <b>S-to-C</b> 1.1 <b>O-to-C</b>	Bridges Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller Old Yazoo City Rd	Old Yazoo City Rd District 4
Bridge flooded by School of Arts						
22345	03/11/16 <b>Request</b> 03/11/16 <b>Schedule</b> 03/11/16 <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Williams, Felicia Hwy 16 E	Hwy 16 E
trench is flooding, due to drainage stopped up						
22355	03/14/16 <b>Request</b> 03/17/16 <b>Schedule</b> 03/24/16 <b>Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 10.0 <b>O-to-C</b>	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Pitts, John Dewees Rd	Dewees Rd District 3
Pot hole in road that need to be filled north of Gluckstadt Rd						

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22366	03/16/16	<b>Request</b>			
	03/18/16	<b>Schedule</b>	Ditching	Brown, Shirley	Stephanie, Hines Krout
	03/28/16	<b>Closed</b>	Medium Priority	Road Maintenance	Hines Rd
					District 5
			Needs ditching so property owner can enter onto property.		

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**Closed Request: 31**  
 2.68 S-to-C Average Duration  
 7.52 O-to-C Average Duration

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**Total Requests: 31**  
 2.68 S-to-C Average Duration  
 7.52 O-to-C Average Duration